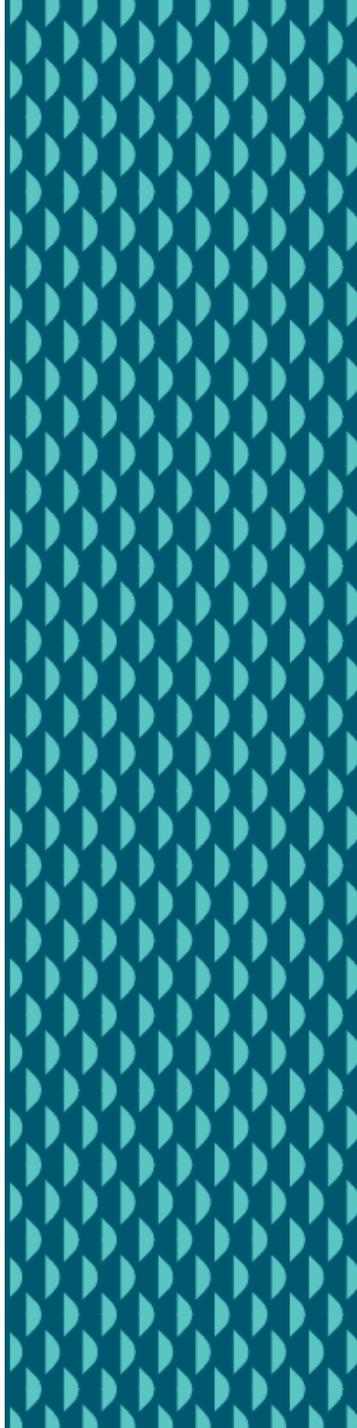




Our Sustainability and SHEQ Policy

June 2022



Foreword by the Managing Director

Our corporate purpose defines the common ground that unites all of us at Ingenia: *“We place innovative thinking at the core of our development, to offer relevant and world-class solutions which will sustainably address current and future challenges.”*

Our sustainability strategy is inspired by this purpose and every day, we lead our business to contribute to a more sustainable economy and society by:

- Improving our **own environmental impacts** and **circularity**
- Proposing **solutions** that contribute to protect our Earth,
- Helping build **stronger communities** and
- Reinforcing **trust-based relationships** with our stakeholders.

We adopt a risk-based approach to set Sustainability and SHEQ targets, measure, monitor and review same to achieve our objectives. We do this, not because we are expected to, but because we believe it is the right thing to do.

To quote Peter Drucker *“You can't manage what you can't measure.”* Hence, we monitor and report on our progress towards our Planet Goals on an annual basis in the sustainability reports available below. We welcome suggestions and ideas from all our stakeholders to go even further on these commitments, so do not hesitate to contact us on hello@ingenia.mu.

Thank you for joining us on this journey.

Yannis Fayd'herbe

CUSTOMERS

- We listen to our customers to understand their needs and develop products & services that meet their expectations.
- We create value for our customers, by being agile to changing market imperatives, by being innovative and by focusing on SHEQ.
- We develop new business and product lines, brands and services and explore new distribution channels to enhance the lives of our customers while contributing to protect our earth.
- We value long-term relationships with our customers.

PERFORMANCE

- We create value for our stakeholders while reinforcing our business acumen by placing sustainability, SHEQ, innovation and good governance matters at the core of our processes.
- We pursue continual improvement and innovation whilst reinforcing trust-based relationships with our stakeholders
- We communicate on our activities and report on our sustainability and SHEQ performance to our stakeholders.
- We comply with regulatory and other relevant requirements and are continuously in dialogue with our stakeholders to improve our operations.
- We position ourselves as a trusted player in the industry with respect to our stakeholders and we associate ourselves with reliable partners having the know-how, experience, and technology to consolidate our offerings.
- We strive towards business excellence in a responsible and ethical manner and align with good governance practices.

PEOPLE

- We value and foster our talents, promote our entrepreneurial and passionate spirit while maintaining our strong family foundation.
- We promote a positive and responsible culture by embracing best practices to ensure the safety, health, welfare, and development of our people.
- We use a risk-based approach and conduct our business activities to ensure occupational health and safety of our people as well as plant and process safety in our operations.
- We embrace people diversity.
- We value, challenge, and reward our people.
- We will promote the World Business Council for Sustainable Development Water, Sanitation and Hygiene (WaSH) program within our sphere of influence.
- We support our communities through our social engagements.

PLANET

- We aim at improving the environmental impacts of our activities and circularity by responsibly managing our resources across our value chain and proposing solutions that contribute to protect our planet for a better future.
- We aim for a product stewardship approach for locally manufactured products across the value chain.
- We adopt a holistic approach to sustainability and SHEQ and address the challenges of sustainable development across our value chain by integrating the sustainable development goals (SDGs), supporting the United Nations Global Compact principles, promoting the UN CEO Water Mandate criteria and group Planet Goals in areas that are pertinent to our activities.

Get in Touch

Ingenia by MCFI
Chaussee Tromelin,
Fort George, Port Louis
t: (230) 2163965
hello@ingenia.mu